

# What to do to prepare for the OptiComm Network

Brown Property Group is pleased to announce a partnership with OptiComm, an independent, licensed Australian Telecommunications carrier, to install optical fibre, which will deliver internet and phone services only to all homes within Riverfield. Through these connections, residents of Riverfield will have easy access to ultra high speed broadband and related services for a connected home.

Together with OptiComm, we are committed to making it simple for residents to connect by building smart communities such as Riverfield. This brochure provides you with easy steps on how to work with OptiComm to secure a stress-free, seamless connection to your new home. OptiComm is an independent, licensed Australian Telecommunications carrier specialising in the design, construction, operation and maintenance of Fibre-to-the- Premises (FTTP) network solutions for new residential and business developments. This highly successful model has made OptiComm Australia's trusted and largest privately owned builder and operator of FTTP Networks for new developments.

## WHY CONNECT?

Riverfield will be fibre ready when you move in and OptiComm's service provides residents access to premium, super-fast broadband internet.

### Benefits of super-fast broadband internet:

- Download full length feature movies and music in minutes
- Play the latest online games
- Use multiple high bandwidth applications at the same time without slowdown

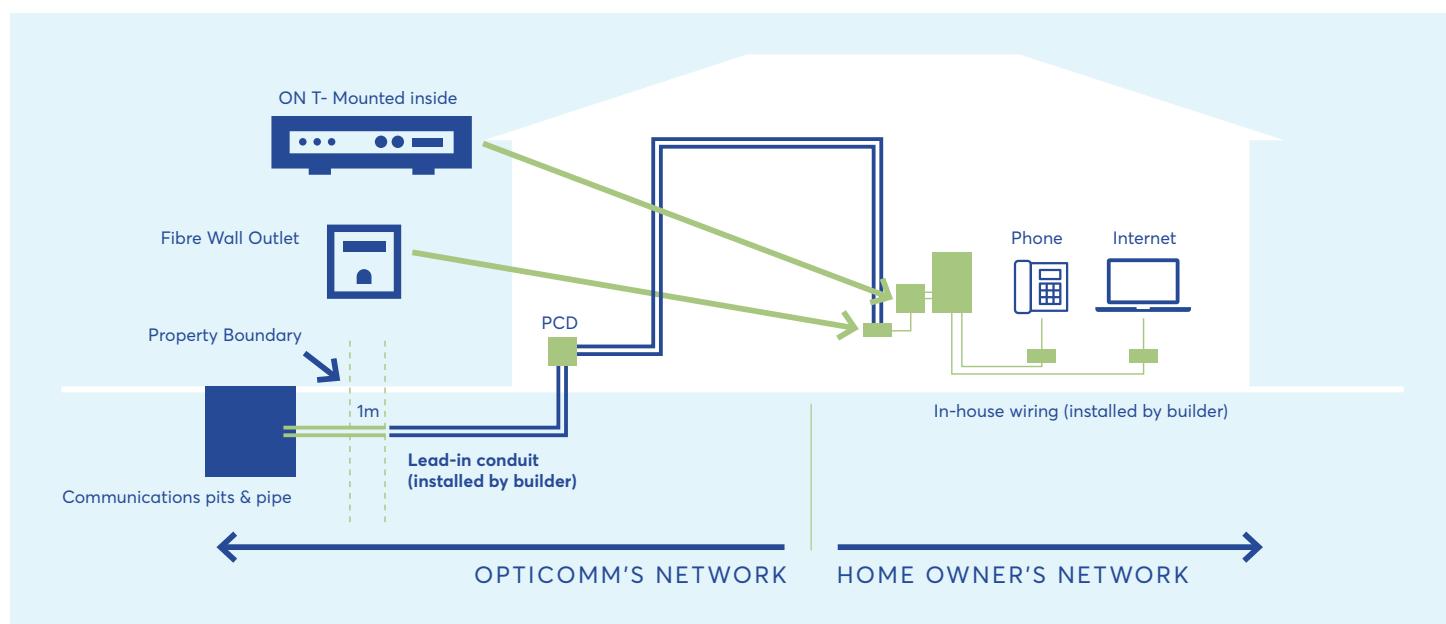
## HOW DO I CONNECT?

### STEP 1: Pipe installation

Access the Preparation and Installation Guide at [OptiComm.net.au](http://OptiComm.net.au) and share it with your builder as soon as possible. Your nominated builder will need to prepare the home for OptiComm fibre connection as per the Guide and residents must have their Certificate of Occupancy to connect their home. The guide recommends you arrange a quote from your builder at the start of the construction phase as the cabling process takes place at the framework stage of construction, and will incur an additional cost.

### STEP 2: Prepare your home

Installing Structured Cabling throughout your home is optional, but highly recommended. Structured Cabling allows you to distribute internet and telephone.



## STEP 3: Connect

Once you have received your Certificate of Occupancy and four weeks prior to moving in – it's time to establish your connection. Log on to OptiComm.net.au for connection information or call OptiComm's Customer Connection Information Desk on 1300 137 800 to arrange for connection to the Optical Fibre Network.

### The customer connection cost is \$330 including GST and includes the following services:

- Installation of Optical Network Terminal and the Power Supply Unit (back-up battery not included)

COMPARE THESE SPEEDS TO DOWNLOAD A 900MB MOVIE		
56k Modem	→	36.7 Hours
24mb Adsl2+	→	19.5 Minutes
25mb Fibre	→	4.9 Minutes
50mb Fibre	→	3 Minutes
100mb Fibre	→	75 Seconds
250mb Fibre	→	30 Seconds

## STEP 4: Start the conversation with your internet service provider

Finally, the last step involves contacting a Retail Service Provider to arrange connection of your Retail Internet and Telephone Services (see details below). You will be entering into a contract with the Retail Service Provider to provide internet and telephone services through the OptiComm Wholesale Network.

### Important information to share with your Internet Service Provider:

- Tell them you are in an OptiComm Fibre Community
- Tell them you are at Riverfield
- Give them your full address
- Tell them whether you have moved in yet
- Advise whether you have had OptiComm install the Optic Fibre and Hardware in your garage as this will affect the time it takes to connect services

RETAIL SERVICE PROVIDER	CONTACT NUMBER	WEBSITE	SERVICES		
			INTERNET	TELEPHONE	BUSINESS
ACTIV8ME	1800 804 410	ACTIV8ME.NET.AU	●	●	
BIGAIR	1300 244 247	BIGAIR.COM.AU	●		●
CLEAR NETWORKS	1300 855 215	CLEARNETWORKS.COM.AU	●	●	●
COMMANDER	1300 682 163	COMMANDER.COM.AU	●	●	●
DCSI	1300 665 575	DCSI.NET.AU	●	●	
EXETEL	1300 788 141	EXETEL.COM.AU	●		●
FOXTEL	1300 785 622	FOXTEL.COM.AU			
FUZENET	1300 881 917	FUZENET.COM.AU	●	●	
HARBOUR ISP	1300 366 169	HARBOURISP.COM.AU	●	●	●
IINET	1300 455 806	IINET.NET.AU	●		
INTERNODE	13 66 33	INTERNODE.ON.NET	●	●	●
IPRIMUS	1300 798 608	IPRIMUS.COM.AU	●	●	●
LEAPTEL	1300 205 327	LEAPTEL.COM.AU	●	●	●
OCCOM	02 8005 3925	OCCOM.COM.AU	●	●	
OVERTHEWIRE	1300 689 689	OVERTHEWIRE.COM.AU			●
SIPTALK	133 221	SIPTALK.COM.AU	●	●	
TELARUS	1300 788 848	TELARUS.COM.AU			●
TELESURF	1300 795 528	TELESURF.COM.AU	●		
VERTEL	1300 837 835	VERTEL.COM.AU			●
X INTEGRATION	1300 789 299	XI.COM.AU	●	●	●

See [opticomm.net.au](http://opticomm.net.au) for the latest list of Retail Service Providers